

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 18th day of March'2025
C.G.No.270/2024-25/Nellore Circle

CHAIRPERSON (I/c)/Member (Finance)

Sri. K. Ramamohan Rao

Members Present

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. W. Vijaya Lakshmi

Member (Independent)

Between

Sri. B. Jayakar, Bitragunta (V),
Bogolu (M), Nellore Dist.

Complainant

AND

1. Superintending Engineer/O/Nellore
2. Dy.Executive Engineer/O/Kavali
3. Executive Engineer/O/Kavali

Respondents


This complaint came up for final hearing before this Forum through video conferencing on 05.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

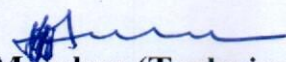
ORDER

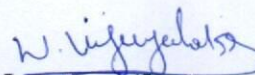
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 23.01.2025 at Allur stating that they applied for non-domestic load and erection of 16 KVA DTR for water plant and paid necessary deposits during March'2024 but so far the department did not erect the same.

02. The said complaint was registered as C.G.No.270/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they erected 16 KVA Distribution transformer and released non-domestic load as prayed for by the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they erected 16 KVA Distribution transformer and released non-domestic load as prayed for by the complainant and the complainant issued letter of satisfaction confirming the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 18th day of March'2025.


(I/c) CHAIRPERSON
Member (Finance) 18/3/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

